



ANNUAL REPORT 2019-2020

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WHO WE ARE

Our Purpose

LCSA is a membership organisation representing the diverse interests of locally governed not-for-profit organisations in NSW. Our purpose is to provide collaborative leadership. We do this through connecting and resourcing members and communities to promote social justice principles in public policy.

Our Values

Local Community Services Association (LCSA) embraces the values of diversity, integrity, connectedness and inclusion. Our values underpin our work and are integral in achieving our purpose and strategic priorities.

What We Do

As a leading membership organisation LCSA has a number of key roles:

- Engage with and represent the interests of members.
- Support members to build capacity including community engagement, community development and organisational governance.
- Promote engagement, collaboration and communication between our members, communities, government, and other stakeholders to support strong regional connections and local communities.
- Share and disseminate sector information and resources to members and stakeholders.



*Members of the
LCSA Board &
Regional Representative
Council (RRC)*

PRESIDENT'S REPORT

On behalf of the Board, I would like to acknowledge that the Local Community Services Association (LCSA), through its members and communities, work and operate on Aboriginal lands throughout NSW and we would like to acknowledge the traditional custodians and their continuing connection to land, water and culture. We pay our respects to their Elders past, present and emerging.

“Locally place based organisations were where local communities turned to for assistance and support during these times and are still doing so today.”

Wow, who knew that when I presented this report last year that we would experience the 12 months that we have just gone through! You, as the LCSA Members, know only too well the impacts of the last 12 months with the continuing drought, floods, the mammoth bushfires and, finally the last three months of the financial year, with COVID-19.

Neighbourhood Centres were, and are, at the frontline of all these natural disasters. Locally place based organisations were where local communities turned to for assistance and support during these times and are still doing so today. LCSA will continue to support you, where we can, through such initiatives as the Members Forum.

From the continuing impacts over the last 12 months, the word ‘resilience’ is certainly one that LCSA members and their communities can articulate the meaning of.

This led the LCSA to conduct a survey of member organisations to get the effects of the impacts of the natural disasters and the Report from the survey will be presented today, at the Annual General Meeting. This survey was conducted by WESTIR Ltd, which I am the Executive Officer of, and no fees were exchanged for this work.

In last year’s report I advised that the LCSA would be hosting the International Federation of Settlements and Neighbourhood Centres’ (IFS) Conference in Sydney, which was to be held in August 2020. The LCSA Board took an early decision at the implementation of Health Orders due to COVID-19 to delay the Conference for 12 months, until 2021. We are currently looking at the format of the Conference, so look out for further information in early 2021.

The last year also saw the final stages of the commissioning of the Targeted Earlier Intervention Program (TEI) for many LCSA members, which led to contract renewal for the 1st July 2020. This has been a protracted process and while we have signed contracts is ongoing around implementation. The LCSA staff have been working in the background around TEI since its inception several years ago and we thank them for this. While LCSA members have secured funding from 12 months to 5 years, the LCSA is funded under the State Peaks Program and this is due to conclude at the end of December 2020. We have recently been informed that this funding has been extended until the 30th June 2021. Therefore, the LCSA Board is looking around the implications of the upcoming State Budget and required actions after June 2021. Please watch out for further communications on this.

As usual, the LCSA has been involved in so many areas, that within my short report, cannot be all outlined. So, I would like to thank our Funders and Supporters (which are acknowledged further into the Report).

Most importantly, I would like to thank the Staff Team at LCSA - Can Yaşmut, Lyn Lormer and Anthony Brown, for their contribution to the continuing success of the LCSA as the organisation advocating for your interests. The ongoing work, for a small team, is commendable.

Finally, special thanks go to those members who served on the LCSA Board throughout this year - Skye Sear (Vice President), Tairyn Vergara (Secretary), Paul Sekfy (Treasurer), Gretchen Young, Michael M. Shreenan and Fran Stead. Michael is concluding his 2-year term on the Board and we thank him for his invaluable contribution in working on the Board and look forward to his continuing work with the IFS Conference Sub Committee. Also, further special thanks go to Fran Stead for coming onto the Board as a casual vacancy. Thanks also goes to all of our Regional Representative Council members throughout the state.

Normally, I would say here that I was looking forward to an exciting 2020-21 but I think that we need next year to be the settling one of the “new normal”, whatever that is. I can only wish our Members and Communities goodwill and thank you for all that you do.



Margaret Tipper
LCSA President

EXECUTIVE OFFICER'S REPORT

The most important lesson I have learnt listening to Aboriginal elders and custodians of our land and waters, is that we ought to live with the land, and with the water surrounding us, treading lightly on earth - because we are part of it! We must stop acting as if we humans are somehow superior to nature.

This, in 2020, has become an imminent, sobering issue: bushfires in size and ferocity like we have never seen before, more than 90% of NSW being drought affected throughout the driest years on record, followed by flood events affecting rural and metropolitan communities alike... and then a global pandemic of Coronavirus disease (COVID19). To understand our role in causing these disasters and how we are dealing with them, we must ask: Who are we as a community? What kind of society do we want for our children and children's children? What are our values for the decisions and choices we need to make now and into the future?

“Our members and many other local community organisations - have stepped up to the mark, have shown great resilience as well as adaptability, compassion and innovation during these challenging times.”

A year that started with excitement and momentum towards long-term goals was interrupted, with LCSA members reporting the impact of disasters on their communities, their organisations and their staff.

In many cases it was a compounding effect of one disaster overlapping with another, drought creating fuel for bushfires, air pollution caused by bushfire smoke, followed by rain causing floods before entering a lock-down under government sanctioned Public Health Orders.

The world has changed in 2020 and so has the community services sector. Neighbourhood and Community Centres are the heart of the community, in good and bad times, and it is with pride that we acknowledge that you - our members and many other local community organisations - have stepped up to the mark, have shown great resilience as well as adaptability, compassion and innovation during these challenging times. We salute you!

The LCSA Team has found a new motto in “Global Issues - Local Solutions”, the theme we have chosen for the IFS 2020 Conference (which had to be postponed by a year). We are dealing with an unprecedented set of circumstances, where natural and public health disasters are connected globally, affecting local communities around the world. The reality is that once the media and the emergency services have left town and the spotlight is turned off, the local community remains behind to rebuild... and fortunate are those that have a capable and engaged Neighbourhood Centre nearby!

LCSA is the voice for Community Development in NSW. Together we argued a case for Community Strengthening in the Targeted Early Intervention (TEI) Program. The TEI Reform commenced in 2015 and it has been a long and winding journey that culminated in new contracts for funded services, effective 1 July 2020 for most.

I wish to acknowledge the Department of Communities and Justice (DCJ) for their commitment to work with existing service providers rather than using a competitive tendering process, for recognising the longevity of community work by offering up to five year terms in the contracts and for working in partnership with state peak bodies and the sector to learn and adapt for future commissioning processes.

We are delighted that in addition to the Sector Development Program funding DCJ has committed project funding to LCSA for the Community Strengthening Data Project. The objective is to complement compliance data collated under the TEI Program with community level data to showcase community development activities that build strong and resilient communities, preventing issues from arising in first place. Through this project - which we deliver in partnership with Fams, DCJ and our members - we will continue to demonstrate that **Community Strengthening and Prevention** must be better understood and more valued in policy and funding decisions in the future.

The Sector Development Program which funds LCSA and its fellow state peak bodies, underwent a co-design reform process during 2019-2020 that resulted in new program guidelines with revised priorities and an updated outcomes framework. It was renamed the "State Peaks Program" and we entered a three-year contract period commencing on 1 July 2020. The new State Peaks Program makes strong links to the NSW Premier's Priorities and amplifies the role of the community services sector in both commissioning processes and the development of sound social policy.

One highlight this year was the partnership project between fellow peak bodies and the University of Sydney, Sydney Policy Lab, culminating in the "All Together: a new future for commissioning human services in NSW" Report. I commend the report and urge you to read it with a view towards the future role of Community Development and Community Engagement in informing and shaping best practice commissioning and policy development processes; a role that we - as locally-governed community organisations - must embrace and pursue. Essentially it comes down to the questions of how can we empower clients and communities to not only have a say on how and what we should commission for, but rather how a good commissioning process should be built on and driven by the communities' own aspirations, skills and contributions.

Moving into 2020-2021 with commitment and optimism, I wish to thank the LCSA Board for their ongoing leadership and guidance in navigating a complex policy environment. I extend my thanks to all LCSA Regional Representatives for your continued commitment to LCSA and your local networks.

Thanks to our students Ana, Tara and Keummi for choosing to work with us and being part of the LCSA Team. Lyn, Anthony, Janine, Julie and John - thank you for being reliable, dedicated and passionate in all aspects of the great work you do!



Can Yasmut
LCSA Executive Officer

LCSA BOARD

Office Bearers

President: Margaret Tipper, WESTIR Ltd

Vice President: Skye Sear, The New School of Arts Neighbourhood Centre

Secretary: Tairyn Vergara, The Parks Community Network Inc

Treasurer: Paul Sekfy (Lifetime Connect)

Ordinary Members

Michael Shreenan, Counterpoint Community Services

Fran Stead, Cowra Information and Neighbourhood Centre (from October 2019)

Gretchen Young, Mid Richmond Neighbourhood Centre

LCSA STAFF

Can Yasmut, **Executive Officer**

Lyn Lormer, **Sector Development Officer**

Anthony Brown, **Communications Officer**

Damien House, **Aboriginal Community Projects Officer** (to July 2019)

Janine Madden, **Special Projects** (from July to December 2019)

Julie Williams, **Special Projects** (to August 2019)

Student Placements

Ana Melo (Diploma of Community Services - TAFE NSW)

Tara Stevens (Diploma of Community Services - TAFE NSW)

Keummi Joo (Diploma of Community Services - TAFE NSW)

REGIONAL REP COUNCIL

LCSA REGION	REPRESENTATIVE	MEMBER ORGANISATION
Blacktown, Cumberland, Prospect	Mici Beer	Hills Community Aid and Information Service
Central Coast	Jillian Hogan	San Remo Neighbourhood Centre
Far North Coast	Julie Williams Angela Maxwell	Mullumbimby Neighbourhood Centre Pottsville Neighbourhood Centre
Hunter	Kim Wiesner Coleen Whittle	Bucketts Way Neighbourhood Group Inc Raymond Terrace Neighbourhood and Family Services
Illawarra	Elizabeth Brassaud	Northern Illawarra Community Connections
Inner Sydney / Inner West	Charmaine Jones	Inner Sydney Voice
Marrickville, Canterbury, St George	Shelley Ross	Kogarah Community Services
Mid North Coast	Paul Sekfy Leesa-Rae Harrison	Lifetime Connect Port Macquarie Neighbourhood Centre
Nepean, Blue Mountains	Kris Newton	Mountains Community Resource Network
Nepean, Penrith, Hawkesbury	Joy Impiombato	Nepean Community & Neighbourhood Services
New England	Julie Green Jacquie Richards	Tamworth Family Support Services Inc Narrabri & District Community Aid Service
North East Sydney	Vacant	
Murrumbidgee	Vacant	
South East NSW	Vacant	
South West Sydney, Macarthur	Tairyn Vergara	The Parks Community Network Inc
Sutherland	Elizabeth O'Neill	Orana NSW Inc.
Western NSW	Fran Stead Michelle Redding	Cowra Information and Neighbourhood Centre Dubbo Neighbourhood Centre

HIGHLIGHTS OF 2019-2020

Connecting Communities Conference



Over 180 members attended LCSA's Annual Conference which this year was held at the Novotel Wollongong in August 2019. Our theme for the conference was "Local Communities Leading Change!" and we had the privilege of hearing from some fantastic speakers including Tony Armstrong, Chief Executive of Locality in the UK and The Hon. Gareth Ward MP, Minister for Families, Communities and Disability Service.

Our annual conference provides a unique opportunity for our members to gather in one place to learn and inspire each other. With topics such as social inclusion, loneliness, self-determination and community-led change and combining plenary sessions, discussion groups, workshops and excursions, the Conference explored how we build resilient strong communities, connecting them and creating change at the local level.

Global Issues - Local Solutions

LCSA and the United Nations Association Australia - NSW Division (UNAA NSW) formed a partnership to assess, articulate and measure the contribution made by local community development activities in NSW to the UN 2030 Sustainable Development Goals (SDGs). A symposium event held in August 2019 helped to kick-start the beginning of a conversation with our members and partners with an aim to scope and plan our joint work together.

LCSA also used the UN SDGs as a core focus in planning the program for the International Federation of Settlement and Neighbourhood Centres (IFS) Conference, which we were due to host in Sydney in August 2020. The Conference theme "Global Issues - Local Solutions", along with the UN SDGs will provide the framework for a Declaration on Social Justice and the role local Community Centres play worldwide in relation to creating a better, more socially just and sustainable society.



COVID-19 Members Forum



In March 2020, LCSA initiated a weekly online discussion forum over Zoom with our members to help facilitate information sharing, peer support and to provide a way to raise any concerns and questions people had in dealing with the COVID-19 crisis in their community.

Over a 3 month period, LCSA facilitated 17 Zoom meetings in total, with an average of 47 participants in attendance involving a General Discussion Forum about COVID-19, as well as covering specific topics such as Human Resources and Work Health & Safety, Food Security & Emergency Relief.

The success of this online forum in bringing our members together from all over the state, thanks to modern technology, has led LCSA to continue the momentum and benefits of this regular engagement with our members by transitioning the COVID-19 online discussions into our monthly LCSA Members Forum.

Neighbourhood Centre Week

Neighbourhood Centre Week was quite different this year due to COVID-19. Instead of LCSA and our members running local events to raise awareness about the value of Neighbourhood Centres in NSW, activities and programs were almost exclusively held online. The theme this year was “Loneliness: the solution is community” which proved to be very relevant for the times as the pandemic exacerbated the impact of isolation in our communities.

LCSA focused our attention on highlighting the issue of loneliness through our social media channels and pointing out that Neighbourhood Centres by their very nature help combat loneliness by providing a space for people to meet and form meaningful connections through participation in community programs and projects, reducing social isolation.

We also held a successful online Zoom event with over 100 people engaged in a conversation with the Minister for Families and Communities, the Hon. Gareth Ward MP, and Shadow Minister Penny Sharpe MLC on the topic of “Loneliness”.



The solution is community.

#NeighbourhoodCentreWeek2020



NEIGHBOURHOOD CENTRE WEEK

8-15 MAY 2020
Loneliness: the solution is community

OUR WORK

Collaboration & Representation

- FONGA
- ANHCA Board & IFS Board
- Commissioning and Contestability Project (Policy Lab)
- Sector Development Program Review (DCJ)
- TEI Sector Assistance Forum (NCOSS)
- Commissioning Co-Governance Group (DCJ)
- Leave Nobody Behind Research Project (Sydney University)
- Peaks Working Group (DCJ)
- State Peaks Program - joint planning workshop (DCJ)
- NSW Community Collective
- Leadership Network Meetings (Sector Connect)
- Natural Disaster Recovery - LCSA Membership Support Network
- Bushfire Community Regeneration Working Group (NCOSS)
- Human Services Managers Group (HSMG) Meetings (DCJ)

Projects & Services

- Glossodia Community Information & Neighbourhood Centre (Janine Madden)
- Their Futures Matter (Julie Williams)
- LCSA Student Projects (Keummi, Tara & Ana)
- Governance Training (Albury Council)
- Community Strengthening Data Project

Events & Activities

- Global Issues - Local Solutions Symposium (23 August)
- Connecting Communities Conference in Wollongong (26-28 August)
- IFS Conference planning and coordination
- Interstate Conferences with our national ANHCA network in TAS, VIC, QLD, SA, & WA.
- LCSA Regional Meetings
- COVID-19 Pandemic LCSA Members Forum (Food Security & Emergency Relief, Human Resources & Work Health and Safety)
- Getting Ready for Reporting (New England, Murrumbidgee, Southern)
- Neighbourhood Centre Week event with Minister Gareth Ward and Penny Sharpe (13 May)
- LCSA Regional Representative Council Meeting (25 May)
- Launch of the new LCSA Website (30 May)

SECTOR DEVELOPMENT

The 2019-20 financial year has had both positives and negatives as LCSA has worked to improve the capacity of its members to:

- successfully govern and manage community organisations
- respond to government reforms
- provide high quality services with an evidence base
- facilitate community-led activities to increase participation and a sense of belonging in local communities.

LCSA, in conjunction with Albury City Council, provided a governance training package of webinars and coaching to three Neighbourhood Centre Boards in the Albury LGA ensuring they understood their role as Board members and the good practice principles of governance as laid out by the Australian Institute of Company Directors.

We assisted Neighbourhood Centres with their efforts in strategic planning and understanding their role within the Targeted Earlier Intervention (TEI) Reform. A training session for our members in the Hunter region was one such meeting.

LCSA was on the approved providers list for the Individualised Support funding being coordinated through NCOSS. This funding was set aside by DCJ to assist the sector to transition to TEIP especially where DCJ were asking for significant changes to service delivery. As we did not want to compete with other LCSA members on the list, we only accepted referrals from 6 of our member organisations. Additionally, LCSA has also sought to help up to 6 other organisations who rang to ask for assistance in doing their program logics, developing their accountability tools for DEX or assisting with their transition plans for their funding agreement.

Transition to the TEI program has also been a hot topic at Regional Meetings, but more recently has been replaced by discussion of coping with the change in service provision required by containing the Coronavirus to keep communities safe.

Many of the LCSA Regional Meetings progressed as usual with LCSA staff attending via online platforms. Through Can's work, the Hawkesbury Hub has developed well and has a life of its own, while the New England meeting goes from strength to strength. Some groups have started to come back after the hiatus of the March/April lockdown, for example, the Inner Sydney/Inner West meeting. LCSA's main role going forward is to ensure good District relationships with the Department of Communities and Justice and regional LCSA representatives, especially as the TEI Reform is implemented.

LCSA would particularly like to thank Fams for their generous hosting of TEI learning webinars around program logics and DEX preparedness and reporting. They were invaluable to our members across the State.

One of the many advantages of recent events has been the uptake in the use of Zoom for members to meet across the state, locally in the regions, nationally and internationally. Conversations with colleagues across Europe, the United States, Africa and Australia are now becoming more common as we address social justice issues raised by "Black Lives Matter" and the UN Sustainable Development Goals. It also provided opportunities to see the different and similar approaches to tackling the reality of people's lives as they struggle with the repercussions of Covid-19.

The second half of 2019 was taken up with the planning of the International Federation of Settlement and Neighbourhood Centres (IFS) 2020 Conference, which was to be hosted in Sydney in August 2020. A full two-week program was almost complete, and tickets were selling well when the coronavirus hit and the Conference was postponed to 2021. However, the 2019 LCSA Wollongong Conference went ahead in August. It is the flagship event for Neighbourhood Centres in terms of development, with learning, sharing and networking the main priorities. According to the conference evaluation 96% of respondents said that concurrent sessions were helpful to their work and 92% said they had improved their networks.

LCSA staff also attended the state conferences in Queensland, South Australia and Western Australia to build the relationship with the national network, the Australian Neighbourhood House and Centres Association (ANHCA).

LCSA was excited to have three TAFE students, completing their Diplomas in Social Services, on placement. Ana Melo and Tara Stephens developed a tool kit to assist members advocate locally for funding for Neighbourhood Centres. They documented each Centre's experience of the bushfires over the 19-20 summer and helped to organise one of the study tours for the International Conference. Keummi Joo, who still volunteers with LCSA, has been instrumental in developing the LCSA Profile Census and the Resilience Through Disaster Survey.

As part of the LCSA Policy Position, that Neighbourhood Centres form part of the vital social infrastructure of local communities and should be funded as such, LCSA has sought to demonstrate the vital role of Neighbourhood Centres as trusted and embedded organisations in emergency situations.

The sector has shown amazing resilience in the face of a succession of natural and health emergencies resulting in an economic downturn. This has affected local communities' ability to focus support on vulnerable children and families. Their concerns have been much broader because people have had to seek the basic material aid of food, shelter and income support.

Neighbourhood Centres, however, have risen to the occasion, pivoting rapidly to meet the community need with the assistance of refunds from the Australian Tax Office. Neighbourhood Centres are in the best position to build both individual and community resilience in preparing and recovering from disasters. LCSA will continue to provide training and encouragement for this role into the future. LCSA is a partner in a research project from Sydney University called "Leave Nobody Behind" exploring strategies for people with disabilities and their carers to prepare for and

respond to disasters. This will lead to fantastic learning opportunities for members as well as participating in the co-design of a tool for people with disabilities to use in emergency situations.

LCSA took a much-needed step forward when our new website was launched on 30 May 2020. The online system we are now using has the capacity for us to develop multiple websites coming off the one main database, which provides us with greater opportunities to grow our web presence. Currently we manage 4 websites which are in varying stages of development:

- LCSA
- Connecting Communities Conference
- Community Development
- IFS Conference Sydney

We have also begun to take advantage of the email marketing features of the new online system, which allows us to communicate easily and effectively with our members. While there is a way to go before all websites are thoroughly finished, LCSA is well on its way to solid branding and improved communication and engagement with our members.

This year LCSA has received good support from Minister Ward and Penny Sharpe, the Shadow Minister for Community Services. Minister Ward was a keynote speaker at the Wollongong Conference last year while Penny Sharpe came to the LCSA AGM unannounced. Both Penny and Gareth also took part in our Neighbourhood Centre Week function, speaking specifically about loneliness and its effects on the health of both individuals and communities. We would like to thank them for supporting LCSA, and Neighbourhood Centres and hearing our concerns.

Thank you to the Board and Can for their exceptional leadership.

TREASURER'S REPORT

I present the annual financial report for the 2019-2020 financial year for our association.

This year, we have managed to operate within our budget, meet the negotiated outputs for our funded activities, secured some extra funding and have managed to secure a welcome surplus for the year.

It is important for members to note that with relatively limited staff resources we strive to focus on active support for our members and advocate strongly for our members' interests and those of the communities they serve.

COVID19 has presented several challenges and some unexpected outcomes.

LCSA received total funding from the NSW Department of Communities and Justice of \$438,673. LCSA generated further income through Membership Fees \$44,415; Annual Conference \$127,863; Fees for Service \$49,142; and other income, including interest earned of \$73,333.

The total income for the year was \$733,426.

LCSA recorded an operating surplus of \$72,836 for the financial year ended 30 June 2020. Whilst this is a healthy outcome, it is a result of the Cash Boost measures granted by the Australian Government as a result of the COVID19 pandemic. This was received in two payments and brought to book in the financial year 19/20. This exhausts our eligibility from this measure. The overall result without this support was more likely to be closer to break even. The implementation of working from home practices and increased use of remote platforms has provided some insight and incentive to further explore any efficiencies in operations.

The Board has had to balance the risks associated with undertaking the proposed IFS, International Neighbourhood Centre Conference, originally scheduled for August 2020, and now postponed to September 2021, due to the COVID pandemic.

The end of year result shows some income and expenditure associated with our commitment to continue with this widely supported endeavour. The Board remains committed to our Conference strategy going forward notwithstanding the challenges COVID19 has posed.

LCSA's Balance Sheet as at 30 June 2020 shows a sound financial position with a cash balance of \$219,856 and \$186,585 in equity.

In accordance with the requirement of the Office of Fair Trading and our funding bodies, the financial statements in this year's Annual Report have been prepared in accordance with the Australian Accounting Standards. The complete audited financial statements are included in the report and provide a more detailed account of the overall financial position and performance of the LCSA during the financial year ended 30 June 2020. Thanks to our Auditors, Meagher Howard & Wright, and Greg Middleton.

I wish to thank the Board's Finance Sub-committee, Margaret and Tairyn, and our EO Can, for their diligent assistance in terms of budgeting and risk management. It is a pleasure and honour to participate in the LCSA Board.



Paul Sekfy
LCSA Treasurer

FINANCIAL STATEMENTS

Income Statement for the year ended 30 June 2020.	2020 \$	2019 \$
INCOME		
Conference Income	127,863	115,353
Fees for Service	49,142	48,650
Grants	438,673	471,719
Membership Income	44,415	46,864
Other Income	73,333	1,181
TOTAL INCOME	733,426	683,767
EXPENSES		
AGM Expenses	-	623
ANHCA	378	1,081
Audit Fees	2,350	2,400
Bad Debts	3,092	-
Bank Fees	312	154
Bookkeeping	19,292	18,680
Cleaning	708	2,352
Coaching/Consultancy	-	152
Computer Expenses	2,385	3,571
Conference	129,908	92,572
Conference/Forums	3,438	1,050
Consultants/Program Dev	1,300	625
Depreciation	2,000	2,500
EC Meeting Expenses	7,099	19,186
Electricity	4,145	1,789
Equipment/Furniture	1,031	44,769
Insurance	5,102	6,311
IT Expenses	1,280	2,185
Leasehold Improve Amortised	11,022	11,022
Lodgement/Filing Fees	-	195
Meeting Expense	722	1,098
Neighbourhood Centre Week	-	531
Office -Shared Services	3,970	-
Office Amenities	80	36
Planning Day	2,648	-
Policy Lab Project	2,815	-
Postage/Courier	-	74
Printing/Photocopier	122	349
Rent	62,209	62,339
Rent - Shared Expenses	1,822	-
Resources	683	852
RR Meeting Expenses	512	640
Salaries & On costs	355,155	345,546
Staff Travel	20,414	29,792
Stationary	795	775
Subscriptions	1,909	1,750
Suspense	-	200
Telephone/Internet	3,664	8,733
Website	8,229	9,343
TOTAL EXPENSES	660,590	673,275
Surplus/(loss)	72,836	10,492
Retained earnings at the beginning of the financial year	113,749	103,257
Retained earnings at the end of the financial year	186,585	113,749

Balance Sheet for the year ended 30 June 2020	2020 \$	2019 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	219,856	175,613
Trade and other receivables	5,071	37,031
Other current assets	96,630	66,087
TOTAL CURRENT ASSETS	321,557	278,731
NON-CURRENT ASSETS		
Property, plants, and equipment	1,626	14,648
TOTAL NON-CURRENT ASSETS	1,626	14,648
TOTAL ASSETS	323,183	293,379
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	5,056	18,688
Income in Advance	63,125	85,462
Provision for Annual Leave	28,256	22,865
Other current liabilities	2,350	19,815
TOTAL CURRENT LIABILITIES	98,787	146,830
NON-CURRENT LIABILITIES		
Provision Long Service Leave	37,810	32,800
TOTAL NON-CURRENT LIABILITIES	37,810	32,800
TOTAL LIABILITIES	136,597	179,630
NET ASSETS	186,585	113,749
MEMBERS' FUNDS		
Retained earnings	186,585	113,749
TOTAL MEMBERS' FUNDS	186,585	113,749

The Independent Auditor's Report to the Members of the Local Community Services Association was prepared and presented by Meagher, Howard & Wright CPA Suite 505, 55 Grafton Street, Bondi Junction, NSW 2022 on 15 September 2020.

A full financial report is available for members on the LCSA website and can be obtained by contacting the LCSA Office.

PARTNERS & SUPPORTERS

LCSA acknowledges the support and contributions from:

- NSW Department of Communities and Justice
- NSW Department of Premier and Cabinet
- Fams, Youth Action, ACWA, AbSec and NCOSS
- MYAN NSW, Tenants Union of NSW
- International Federation of Settlements Services and Neighbourhood Centres (IFS)
- Australian Neighbourhood Houses and Centres Association (ANHCA) and our fellow peak bodies for neighbourhood centers and houses in Tasmania, Victoria, South Australia, Western Australia and Queensland
- The Sydney Policy Lab (University of Sydney) and all fellow peak bodies who participated in our joint research
- The Harwood Institute for Public Innovation
- Tamarack - An Institute for Community Engagement
- Collaboration for Impact
- Health Consumers NSW, Justice Connect
- Paul Ramsay Foundation
- Office of Emergency Management
- NSW Commission for Mental Health
- Nazli Munir, Sue Cripps and Helen Meekosha
- Alex Greenwich MP
- Icare, Hesta, Australia Post, MCCI, Community Industry Group, Easy-Go Connect, Step Together, Community Data Solutions, HSNet, Infoxchange, ideas, Legal Aid NSW & AbSec
- United Nations Association of Australia - NSW Division

OUR MEMBERS

3Bridges Community Inc
ADRA Community Centre - Macquarie Fields
Advance Diversity Services
Albion Park Youth & Community Care Inc.
Albury City Council
Armidale Neighbourhood Centre
Bankstown Community Resource Group Inc.
Bateau Bay Neighbourhood Centre
Bowraville Pioneer Community Centre
Bellambi Neighbourhood Centre Inc
Bellingen Neighbourhood Centre
Belmont Neighbourhood Centre
Belong Blue Mountains
Berkeley Neighbourhood Centre
Berkeley Vale Neighbourhood Centre
Blacktown Area Community Centres Inc
Bligh Park Community Services Inc.
Boambee East Community Centre Inc
Boronia Multicultural Services Inc
Bucketts Way Neighbourhood Centre
Burwood Community Welfare Services Inc
Canterbury City Community Centre
Casino Neighbourhood Centre
Cassia Community Centre
Central West Women's Health Centre
Chester Hill Neighbourhood Centre
Christian Community Aid
Coast Community Connections Limited
Coffs Harbour Neighbourhood Centre
Common Groundz Community Cafe
Community Industry Group
Community Junction Inc.
Community Links Wollondilly Inc.
Community Management Advisory Project Inc
Community Northern Beaches Incorporated
Community SOS Central Coast
ConnectAbility Australia Inc
Coolaburoo Neighbourhood Centre Inc
Coonamble Neighbourhood Centre
CORE Community Services
Counterpoint Community Services Inc
Cowra Information and Neighbourhood Centre
Creating Links (N.S.W) Ltd
Crookwell Neighbourhood Centre
Crossroads Community Care Centre Inc
Drummoyne Community Centre
Dubbo Neighbourhood Centre
Dundas Area Neighbourhood Centre
Dungog Shire Community Centre
Eden Community Access Centre
Eden Community Access Centre Inc.
Edgeworth Memorial Neighbourhood Centre Inc

Engadine Community Services Inc	Liverpool Neighbourhood Connections Inc
Far South Coast Family Support Service Inc	Lower Mountains Neighbourhood Centre
Forster Neighbourhood Centre Inc.	Macarthur Diversity Services Initiative
Glen Innes & District Community Centre	Macedonian Welfare Association of NSW Inc.
Glenecho Neighbourhood Centre (Albury Council)	Maitland Neighbourhood Centre
Glossodia Community Information & Neighbourhood Centre	Manning Valley Neighbourhood Services Inc
Gosford Regional Community Services	Merana Aboriginal Community Association for the Hawkesbury Inc
Graceades Community Cottage Inc	Mid Mountains Neighbourhood Centre
Green Point Community Centre	Mid Richmond Neighbourhood Centre
Greenacre Area Community Centre Inc	Mirambeena Community Centre
Griffith Community Centre Inc	Mountains Community Resource Network
Gundagai Neighbourhood Centre	Mullumbimby Neighbourhood Centre
Guyra Neighbourhood Centre Inc.	Multicultural Communities Council of Illawarra Inc
Hawkesbury Community Outreach Services Inc	Multicultural Neighbourhood Centre Inc.
Highlands Community Centre	Murwillumbah Community Centre Inc
Immigrant Women's Speakout Association of NSW	Neighbourhood Central
Inner Sydney Voice	Nepean Community & Neighbourhood Services
Jubilee Community Services Inc	Newtown Neighbourhood Centre
Junction Neighbourhood Centre	Nimbin Neighbourhood & Information Centre
Karabi Community & Development Services	North Richmond Community Centre
Kincumber Neighbourhood Centre	Northern Illawarra Community Connections Inc
Kings Cross Community and Information Centre	NSW Spanish & Latin American Association
Kingsgrove Community Aid Centre	Older Womens Network NSW Inc
Kogarah Community Services	Orana Community Centre Inc
Kooloora Community Centre	Orana NSW Inc
Ku-Ring-Gai Neighbourhood Centre Inc	Our Community Place Incorporated
Kyogle Together	Outer Liverpool Community Services Inc
Life Eternal Trust Australia	Peppercorn Services Inc
Lifetime Connect	Port Macquarie Neighbourhood Centre

Pottsville Beach Neighbourhood Centre
 Raymond Terrace Neighbourhood Centre
 Richmond Community Services Inc
 Riverstone Neighbourhood Centre & Community Aid Service
 Riverwood Community Centre
 Rockdale Community Services
 San Remo Neighbourhood Centre
 Scone Neighbourhood Resource Centre
 Sector Connect Inc
 Shoalhaven Neighbourhood Services
 Snowy Mountains Neighbourhood Centre
 Social Futures
 South East Women and Children's Services
 Southern Women's Group Inc
 Southern Youth and Family Services
 Southlake Community Services Inc
 Springwood Neighbourhood Centre
 St Marys Area Community Development Project
 Sugarvalley Neighbourhood Centre
 Surry Hills Neighbourhood Centre
 Tamworth Family Support Service Inc
 Temora Community Centre
 Tenterfield Social Development Committee
 The Canopy
 The Hills Community Aid & Information Service Inc
 The Multicultural Network
 The Neighbourhood Centre
 The Parks Community Network
 The Place: Charlestown Community Centre
 The Womens Cottage
 Thurgoona Community Centre
 Tomaree Neighbourhood Centre
 Toukley Neighbourhood Centre Inc
 Tripoli and Mena Association Limited
 Tumut & District Neighbourhood Centre
 Ulladulla & Districts Community Resource Centre
 Unanderra Community Centre
 Uniting Northern Lakes Neighbourhood Centre
 Upper Hunter Community Services
 Uralla Neighbourhood Centre
 Urunga Neighbourhood Centre Incorporated
 Warrawong Residents Forum
 Warrumbungle Shire Council
 Wellington Information & Neighbourhood Services
 Western Plains Regional Development Inc
 WESTIR Ltd
 Westside Community Centre
 Wollongong City Council
 Woodbine Neighbourhood Centre
 Woodrising Neighbourhood Centre
 Woodville Alliance
 Woolgoolga Neighbourhood Centre
 Wyong Neighbourhood Centre Inc
 Yarrahapinni Community House
 Young and District Community Hub



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